

# Translating for the European Commission

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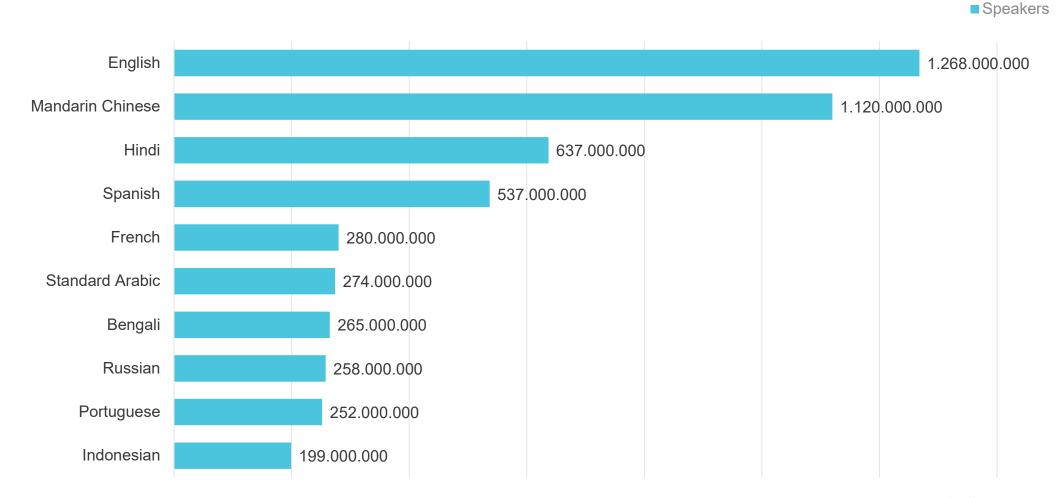
#### What is multilingualism?

- several languages spoken within a geographical area;
- a person's ability to master several languages;
- a policy requiring an organisation/a company/an institution to use several languages for communication





#### Top 10 most spoken languages in 2020







# Translating for a multilingual European Union

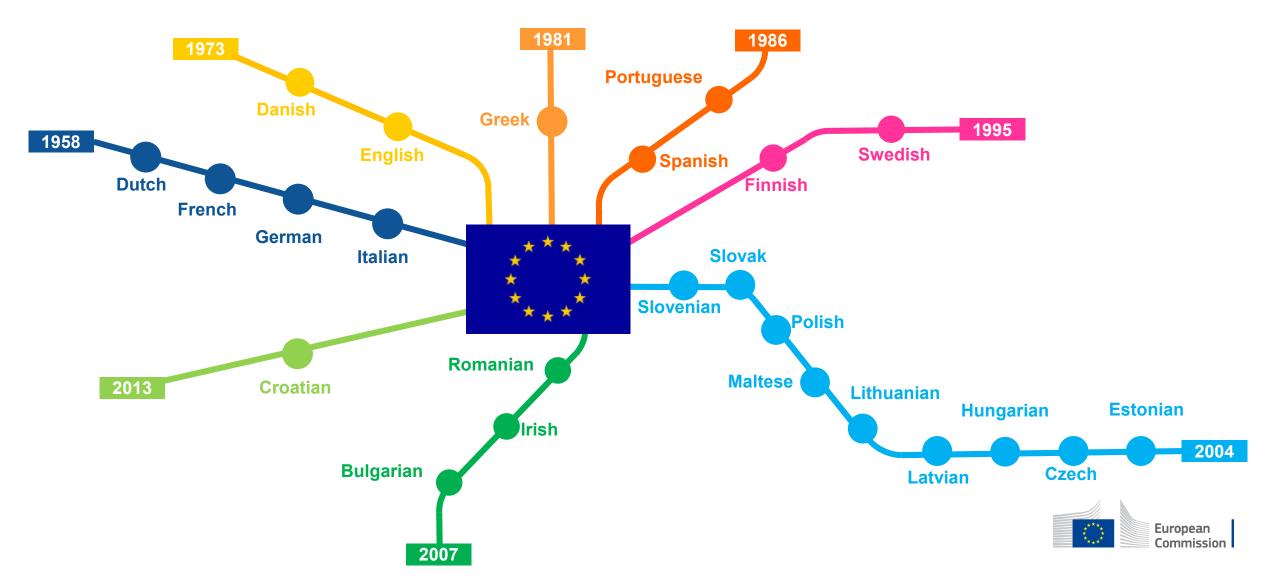


### 24 official languages of the EU





#### EU official languages over time





# Linguists in the EU institutions



























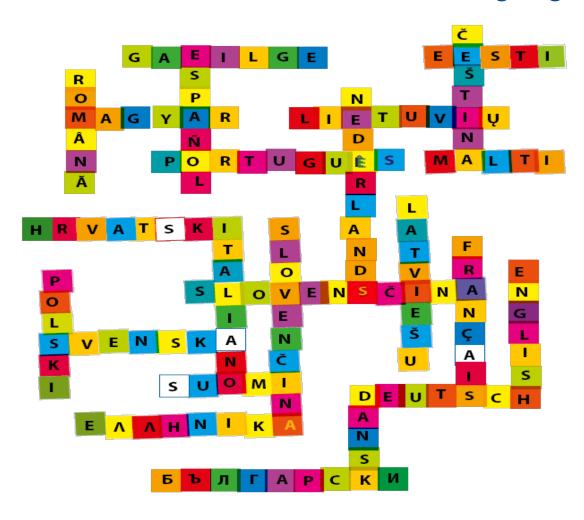
#### Translation and democracy

Thanks to translation, people can help **build the European Union** and contribute to its **openness** and **legitimacy**.





#### We translate from and into all the EU's 24 official languages











### TRANSLATION covers all subject areas

















#### Types of languages

- Official/working/Treaty languages: 24
- Procedural languages:
   English, French, German (Commission)
- Additional languages:
   Basque, Catalan, Galician





# Additional languages Member State

#### Citizens



Written
communication
in the
additional language

Reply in the additional language

#### **Commission**

Original letter
or e-mail
+ translation
into official language

Designated body *Translation* 

Reply in the official language

# **Commission** departments







#### English an EU language after Brexit?

- English is an official EU language since the UK and Ireland joined the European Communities in 1973.
- A move to change this would require unanimity, including from the representatives of Ireland and Malta.
- In the Commission, English remains one of the three procedural languages.



# DG Translation in the European Commission







#### Commission's role

- Promotes the general interest of the EU
- Proposes new legislation
- Implements and enforces the EU law and budget
- Represents the EU internationally



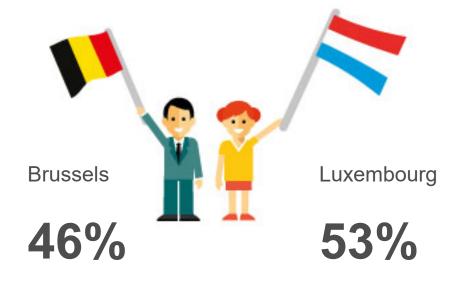
**DG** Translation

**Total staff: 2 000** 

Translators 70%

Support staff\*
30%





Across the EU: 1%

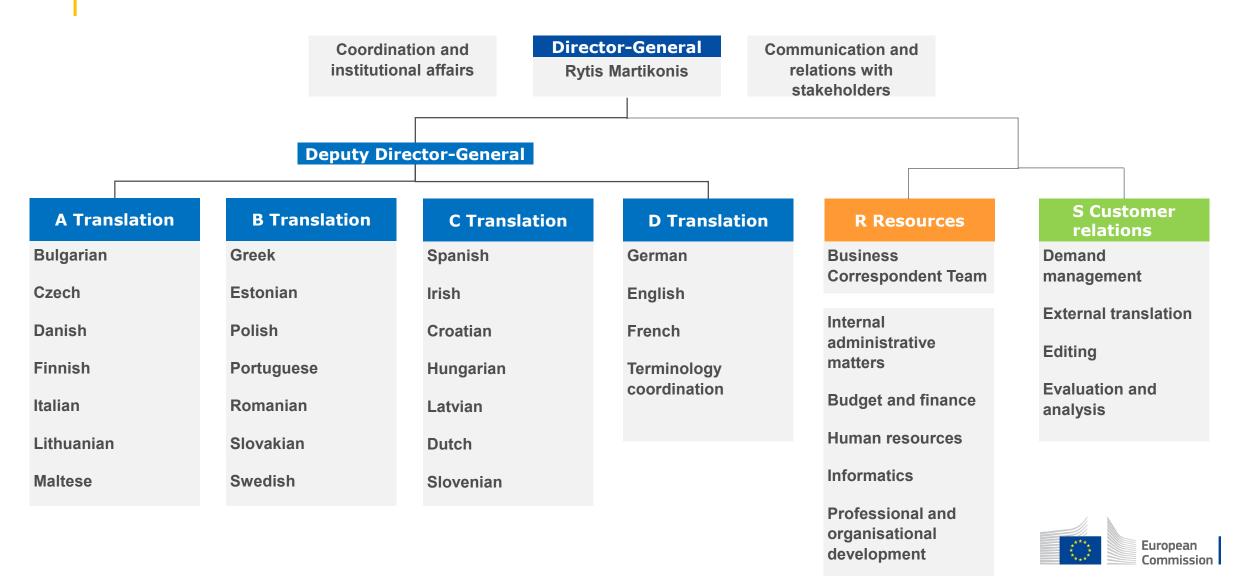


Images: © iStock.com/bluebearry

<sup>\*</sup> Management, assistants, IT, HR and finance, outsourcing, training, communication etc.



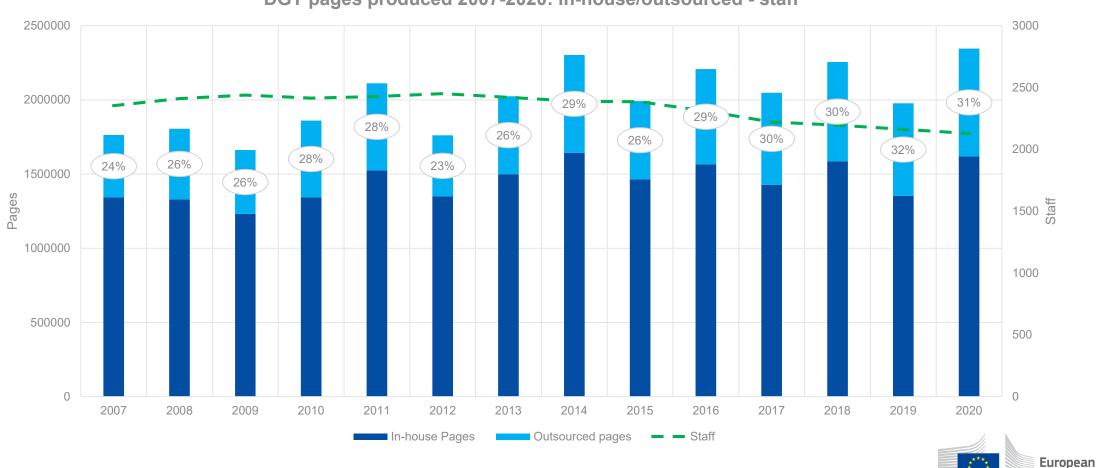
# Organisation chart





#### DG TRANSLATION output 2020: 2.3 million translated pages – 2000 staff

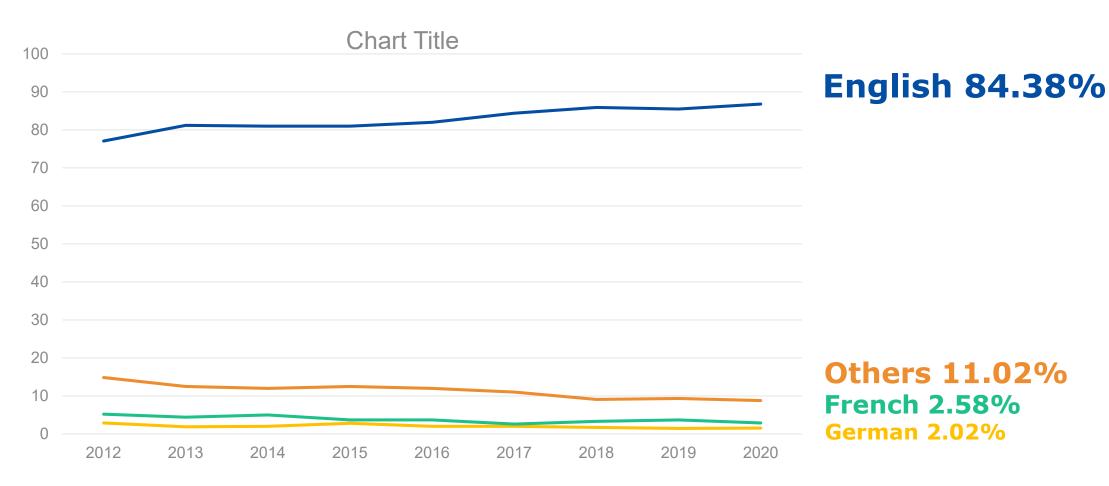




Commission



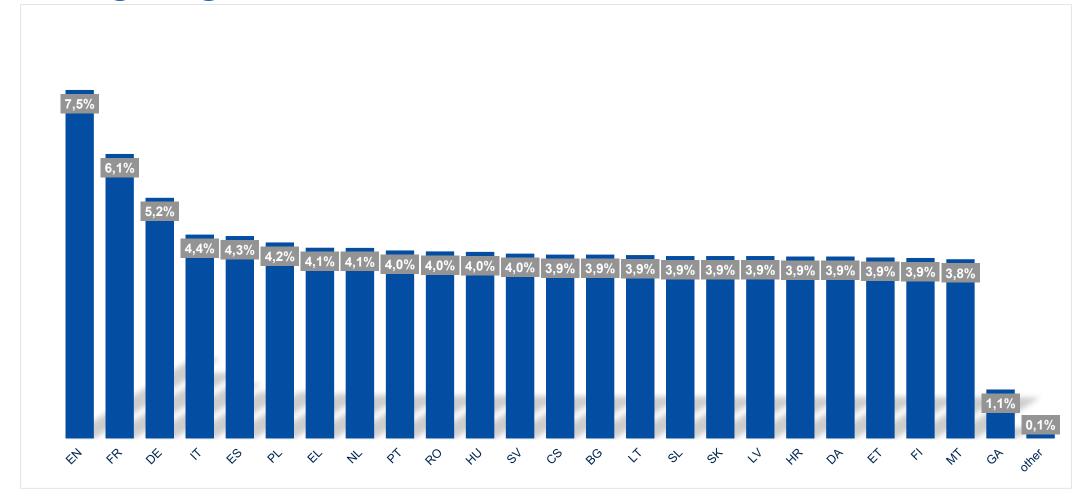
#### Languages of original documents 2020







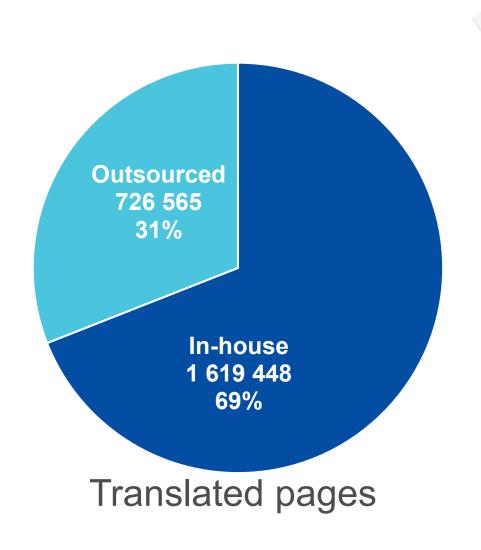
#### Languages of translated documents 2020







#### Translation outsourcing 2020



Total: 2 346 013

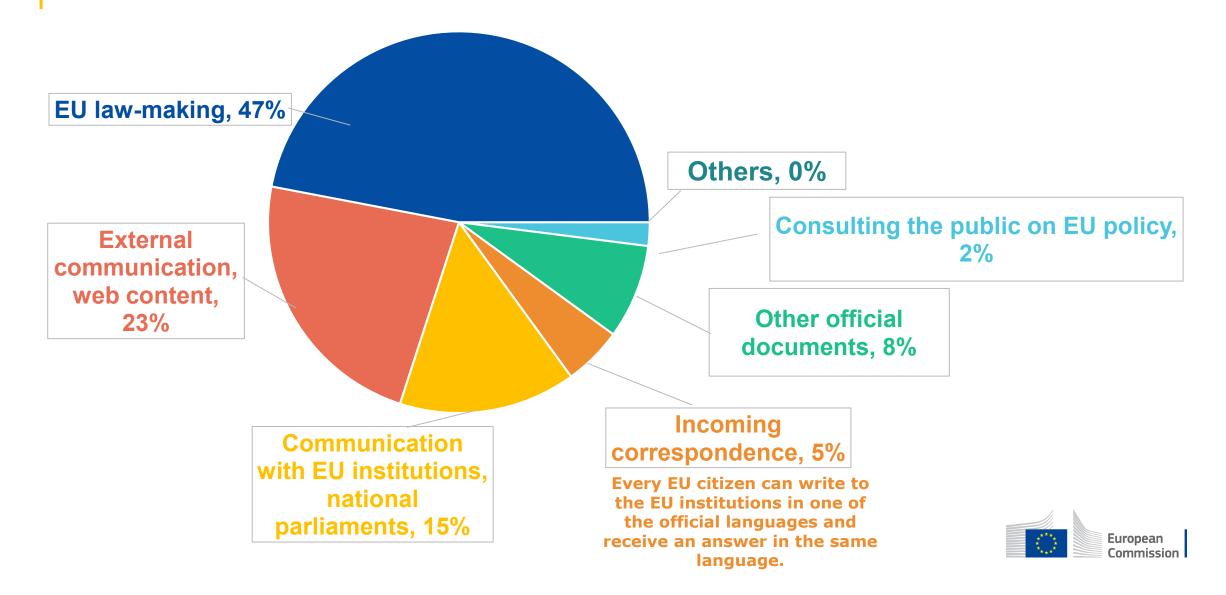
Documents of all kinds EXCEPT urgent, politically sensitive or confidential

Primarily from/into the 24 EU official languages





#### What we translated in 2020





#### Our products and services

#### **Translation products**

- Full-length translation
- Web translation
- eTranslation
- Translation hotline
- Summary (written, oral)
- Translation of confidential texts
- Editing of originals

#### **Translation services**

- Linguistic advice
- Web editing and drafting
- Corrigenda
- Service-level agreements
- Lead translator
- Stand-by





#### **Translation tools**

- IATE (public)
- EUR-Lex (public)
- CAT and SDL Trados Studio
- eTranslation
- Euramis
- Quest Metasearch

- DGT Vista IDOL
- Speech recognition
- Dictionaries, glossaries





#### Workflow tools

- ePoetry: tool for sending translation or editing requests
- ManDesk: workflow management system
- TraDesk: interface for managing documents and tasks, and electronic archiving of documents





#### eTranslation

- Machine translation service developed in the Commission
- Covers all 24 EU's official languages + Norwegian, Icelandic, Russian, Chinese, Japanese and Turkish
- Based on neural technology and EU data
- Guarantees security and confidentiality
- In 2020 70 million pages translated, 250 million requests





#### Who can use eTranslation?

- European institutions and bodies
- Universities
- Public administrations in the EEA countries
- Integrated in more than 91 EU platforms
- European Union small and medium-sized enterprises (SMEs)





#### Translation workflow in the Commission (1)

**ePOETRY** 

ManDesk

TraDesk

Requester sends translation/editing request

DGT's demand management accepts the request

Translator 1 creates translation file

Translator 1
translates document
Word, CAT, Excel,
HTML, XML...





#### Translation workflow in the Commission (2)

Translator 2
revises text and
translator 1
corrects it

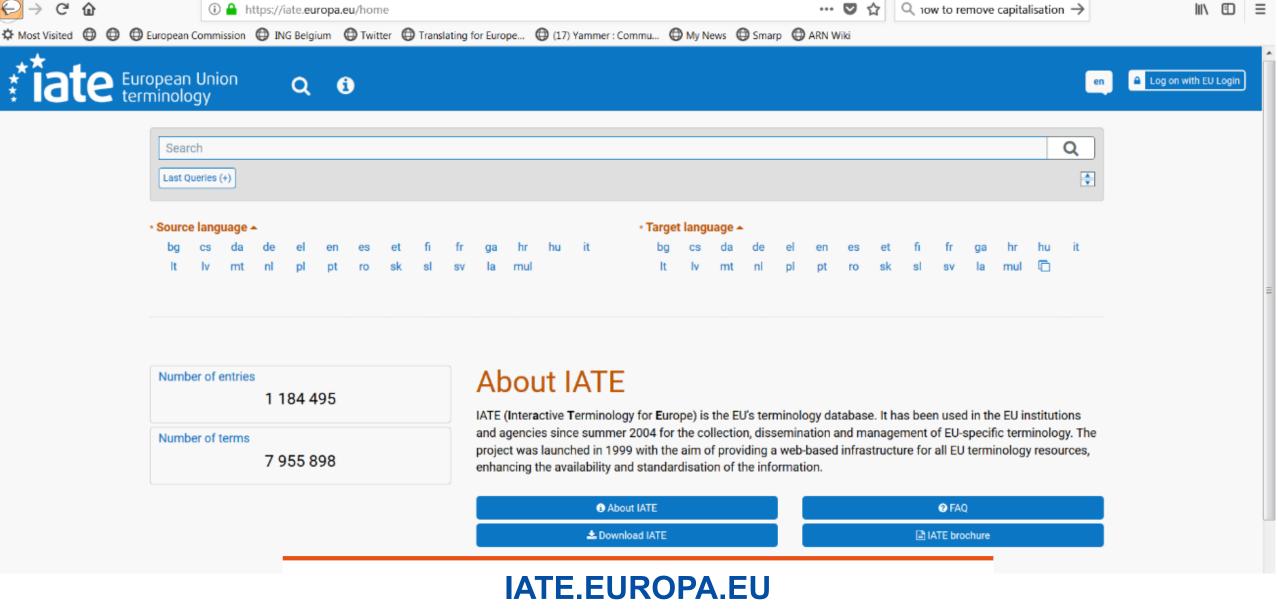
released and archived

TraDesk

Translation is sent to the requester

+ Euramis





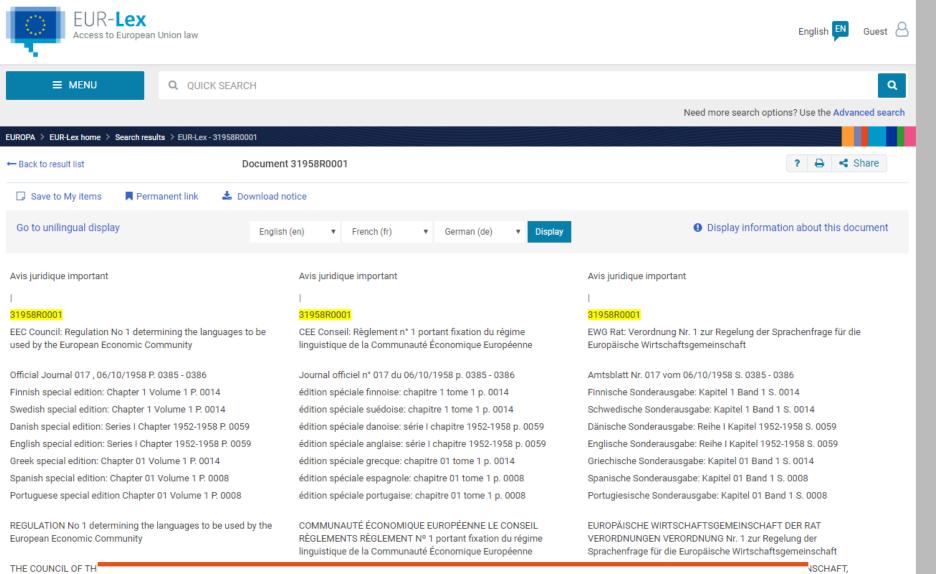
public multilingual term base





Having regard to Artic

rules governing the la



**EUR-Lex.europa.eu Free public access to EU law** 

Regelung der schadet der





## Quality in translation - EU context

#### Legislation:

- 23 of the 24 equally authentic language versions are produced by translators
   → multilingual concordance
- Same legal effect in 24 languages for uniform application in 27 legal orders → accuracy, reliability, clarity

#### Policy documents and outreach material:

Reliability, clarity, readability, correct style and register





## Quality in translation for DGT

#### **DGT's mission: high-quality translation**

- accuracy, consistency, timeliness
- cost-efficiency, optimal use of internal and external resources and technology





## DGT's reference model for quality

- Total Quality Management
- Quality management framework
- Translation quality guidelines
- Guidelines for evaluating outsourced translations
- Quality network





## Quality management

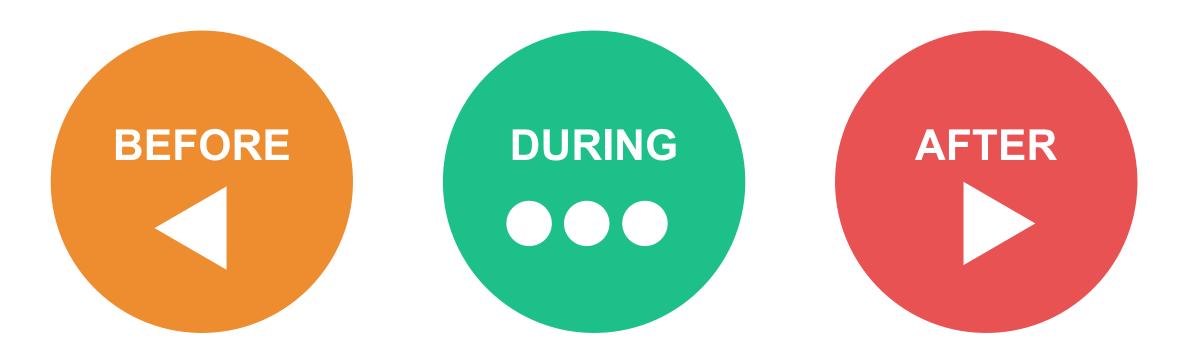
#### Two core principles:

- Risk assessment
- Fitness for purpose





## Quality assurance and control



#### **TRANSLATION**





#### What else do we do?





















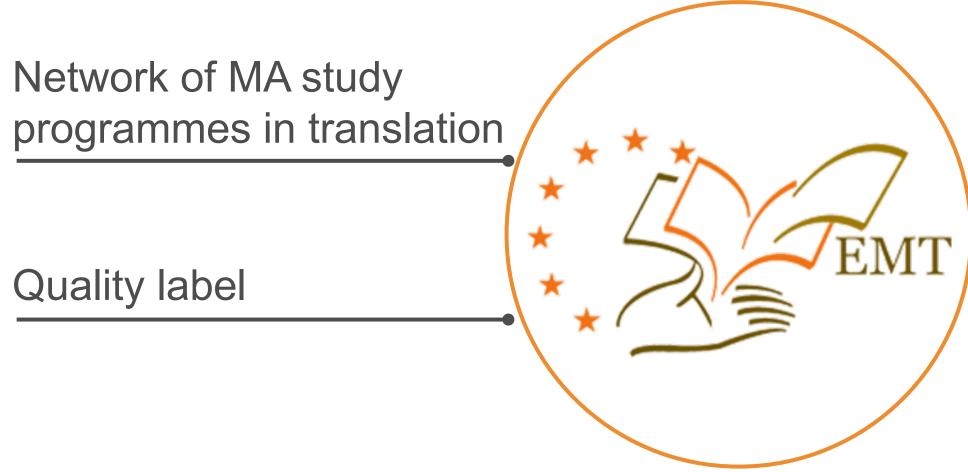
#### DG translation stakeholders **National EMT** authorities universities Machine translation users Language institutes **DGT** Schools and Language universities industry Translating Europe International **Public** organisations European

Commission



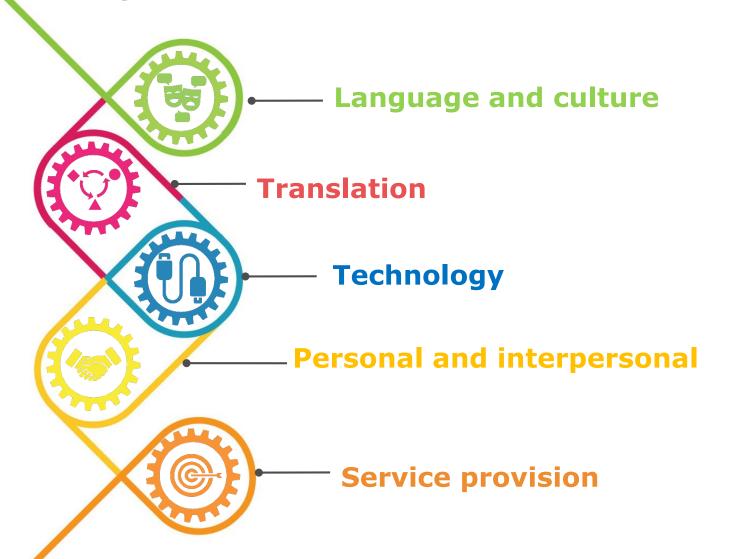


## European Master's in Translation





## European Master's in Translation



#### **Objectives:**

- improve quality of translator training through joint standards: EMT competence framework
- enhance the status of the translation profession





#### European Master's in Translation (EMT) 2019-2024

Taking translator training into the future

#### Belgique/België

- Universiteit Antwerpen
- 2. KU Leuven Campus Antwerpen Sint-Andries
- 3. Université Libre de Bruxelles (ULB)
- 4. Vrije Universiteit Brussel (VUB)
- S. KU Leuven Campus Brussel
- 6. Universiteit Gent
- 7. UCLouvain, Louvain
- 8. Université de Mons

#### България (Bulgaria)

- 09. Софийски университет "св климент акридски", София (Sofia)
- 10. Нов български университет, София (Sofia)
- Великотърновски университет "Св. Кирил и Методий", Велико Търново (Veliko Tarnovo)

#### Česko

12. Univerzita Karlova v Praze (Praha)

#### Deutschland

- 13. TH Köln
- Universität Leipzig

#### Eesti

15. Tartu Ülikool

#### Éire/Ireland

- 16. University College Cork
- 17. Dublin City University

#### Ελλάδα (Elláda)

18. Αριστοτέλειο Πανεπιστήμιο Θεσσαλονίκης (Thessaloniki)

#### España

- 19. Universidad de Alcalá, Alcalá de Henares
- 20. Universitat Autônoma de Barcelona.
- 21. Universitat Jaume I, Castelló de la Plana
- 22. Universidad de Granada
- 23. Universidad de Salamanca
- 24. Universitat Rovira i Virgili, Tarragona

#### France

- 25. Université Catholique de l'Ouest (UCO), Angers
- 26. Université de Bretagne Occidentale, Brest
- 27. Université de Bourgogne, Dijon
- 28. Université de Lille
- 29. Université Grenoble Alpes, Saint-Martin-d'Hères
- 30. Université de Lorraine, Metz
- 31. Université de Haute-Alsace, Mulhouse

- Lietuva
- 46. Kauno technologijos universitetas, Kaunas
- 47. Vilniaus universitetas, Vilnius

#### Magyarország

48. Eötvös Loránd Tudományegyetem (ELTE), Budapest

#### Malta

49. L-Università ta' Malta, Msida

#### Nederland

- 50. Universiteit Leiden
- 51. Universiteit Utrecht

#### Österreich

52. Universität Wien

#### Polska

- 53. Uniwersytet Jagielloński w Krakowie
- 54. Uniwersytet Pedagogiczny w Krakowie
- 55. Uniwersytet im. Adama Mickiewicza w Poznaniu
- 56. Uniwersytet Warszawski

#### Portugal

- 57. Universidade de Lisboa.
- 58. Universidade do Porto
- 59. Instituto Politécnico do Porto

#### România

60. Universitatea Babes-Bolyai, Cluj-Napoca

#### Slovenija

61. Univerza v Ljubljani, Ljubljana

#### Slovensko

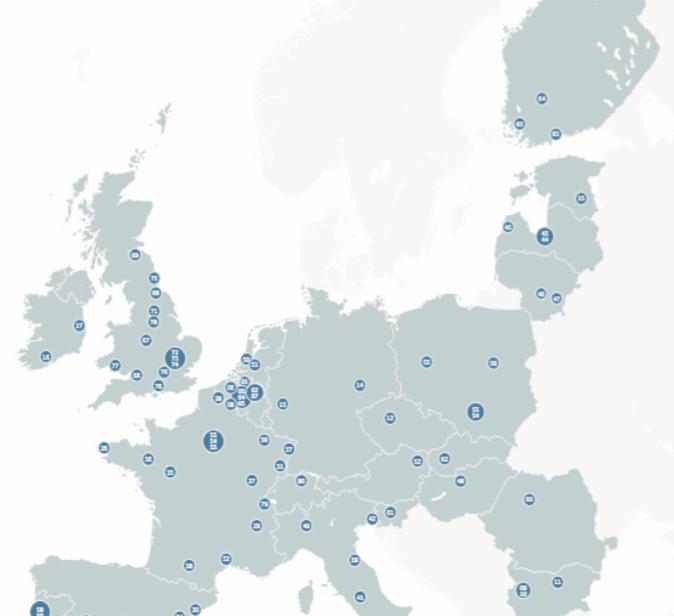
62. Univerzita Konštantina Filozofa v Nitre, Nitra,

#### Suomi/Finland

- 63. Helsingin yliopisto, Helsinki
- 64. Tampereen yliopisto, Tampere
- 65. Turun viiopisto, Turku

#### United Kingdom

- 66. University of Bath
- 67. Aston University, Birmingham
- 68. Durham University
- 69. Heriot-Watt University, Edinburgh
- 70. University of Surrey, Guildford





## Translating Europe Project (1)

#### Bringing together translation stakeholders in Europe

**Translating Europe Forum yearly in Brussels** 

• 7th (online) edition 2020: Platforms: digital ecosystems for translation







## Translating Europe Project (2)

#### Translating Europe Workshops in EU countries

- 2020: 17 workshops (in person, online or hybrid)
   in 15 countries
- Technologies, skills, tools, training
- Status of the translation profession
- Employability of young translation graduates



## european day of Languages

#### 26 September

- вс Открий превода, открий света
- ES Descubre la traducción, descubre el mundo
- cs Objevuj překlad, objevuj svět
- DA At oversætte er at opdage verden
- DE Übersetzen eröffnet Welten
- ET Avasta tõlkimine, avasta maailm
- ΕΙ. Ανακάλυψε τη μετάφραση, ανακάλυψε τον κόσμο
- Discover translation, discover the world
- FR Découvre la traduction, découvre le monde !
- GA An t-aistriúchán súil ar an saol uile
- HR Otkrivanjem prevođenja otkrivajte svijet
- IT Scopri la traduzione, scopri il mondo



- LT Atrask vertimą, atrask pasaulį
- uv Atklāj tulkošanu, atklāj pasauli!
- но Fedezze fel a fordítást, és feltárul a világ
- MT Skopri t-traduzzjoni, skopri d-dinja
- NL Ontdek vertaling, ontdek de wereld!
- PL Odkryj tłumaczenia, odkryj świat
- PT Descobre a tradução, descobre o mundo!
- RO Descoperă traducerea, descoperă lumea
- SL S prevajanjem odkrivaj svet
- sk Objavuj preklad, objavuj svet
- FI Käännöksillä ovet auki maailmaan
- sv Att översätta är att upptäcka världen

#DiscoverTranslation #EDLangs





#### Our Field offices

- Translator(s) at the Commission Representations
- Translate and localise
- Contacts with DGT's stakeholders; communication and public relations
- Organise and promote events and projects
   (#EDLangs, #TranslatingEurope, #JuvenesTranslatores, #DiscoverTranslation, #EMTnet)





## Clear Writing campaign



- Be concrete not abstract
- KISS! Keep It Short and Simple
- Cut out excess nouns
- Think of your reader
- Junk the jargon





## Visiting Translator Scheme (VTS)

- WHAT: For studying, teaching, translating, presenting DGT, networking
- WHERE: University, public institution, international organisation, private company in an EU country
- HOW LONG: 1-2 weeks
- WHY: Mutual interest, benefit and exchanges





## Training and professional development

- Domain-specific
- Digital confidence
- Languages





## Cost of translation



- DG Translation 2020: €349 million, or 0.2% of total EU budget
- All translation and interpreting in all EU institutions cost each EU citizen
   2,5 euros per year
- The cost of multilingualism adds up to less than 1% of the annual EU budget





## Objectives and challenges 2021

- Provide high-quality translation
- Make the most of translation technology
- Develop flexible resource mix
- Maintain digital confidence of staff
- Promote translation profession
- Contribute to digitally fit Europe with eTranslation



# Working in and with DG Translation







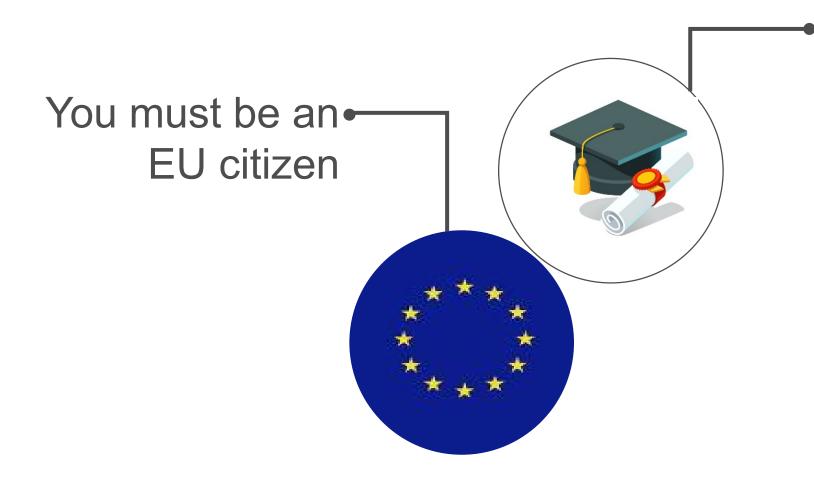
## What can the Commission offer you?

- €4.883,11/month starting salary (for officials and temporary agents);
   €3.531,26/month starting salary (for contract agents)
- Good leave entitlement
- Varied and challenging work with scope to shape your own career in the Commission
- Job security
- Multicultural environment
- Flexible working-time arrangements





## Recruitment criteria



 You must hold a full university degree in languages or another field (minimum BA)

No professional experience is required





## Recruitment competitions for EU officials

#### **Publication:**

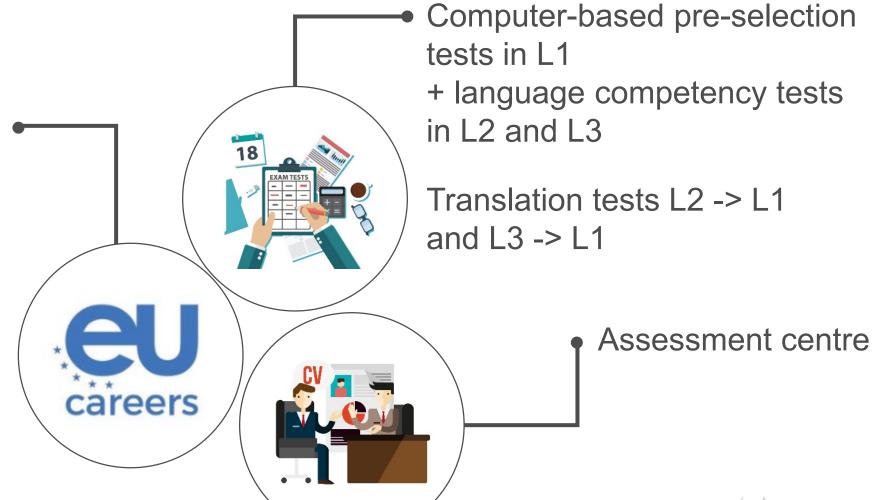
- Official Journal of the European Union (C edition)
- EPSO (European Personnel Selection Office) website eu-careers.eu
- Selection procedure: 9 12 months





## The competition process

Create an EPSO account and apply online





## Language knowledge

#### Translator competitions have usually these two options:

#### **OPTION 1**

Language 1: minimum level - C2 (perfect knowledge) of the competition language

Language 2: minimum level - C1 (thorough knowledge) in English, French or German. This must be different from language 1.

Language 3: minimum level - C1 (thorough knowledge) in English, French or German.
This must be different from languages 1 and 2.

#### **OPTION 2**

**Language 1:** minimum level - C2 (perfect knowledge) of the competition language

Language 2: minimum level - C1 (thorough knowledge) in English, French or German. This must be different from language 1.

Language 3: minimum level - C1 (thorough knowledge) in one of the 24 official EU languages. This must be different from languages 1 and 2 and not English, French or German.





#### Other skills

Degree in languages or translation NOT necessary

#### Translator profile and skills needed:

- ec.europa.eu/info/jobs-european-commission/working-eu/translator-profile
- epso.europa.eu/career-profiles/languages





## Temporary staff

- Selection and recruitment run by individual EU institutions and agencies, with possible support by EPSO
- For information and vacancies, check regularly: ec.europa.eu/info/jobs-european-commission





### Contract staff

- Selection procedure usually organised by EPSO
- Permanent CAST selection of translator and proofreader profiles
- Pool of applicants (= database) from which contract staff are recruited
- For information check regularly ec.europa.eu/info/jobs-european-commission





### How to become a freelancer?

Respond to a call for tenders and have your bid accepted

#### Calls for tenders are published on:

- TED tenders electronic daily (Supplement to the Official Journal)
- EUROPA: ec.europa.eu/info/translation/tendering-contracts
- Contracts from latest call TRAD19 from July 2020





## Traineeships

- Duration: 5 months
- Two rounds per year, starting in March and October
- For university graduates only
- For EU citizens but a limited number for non-EU nationals
- Competence: able to translate from two EU languages into your main language
- Monthly grant
- Info: ec.europa.eu/stages/



#### Web and social media

- - ec.europa.eu/info/departments/translation
- facebook.com/TranslatingForEurope
- facebook.com/translatores #JuvenesTranslatores
- twitter.com/translatores @translatores
- instagram.com/translatingforeurope
- youtube.com/DGTranslation

#EDLangs #TranslatingEurope #2021TEF #eTranslation #EMTnet #xl8









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